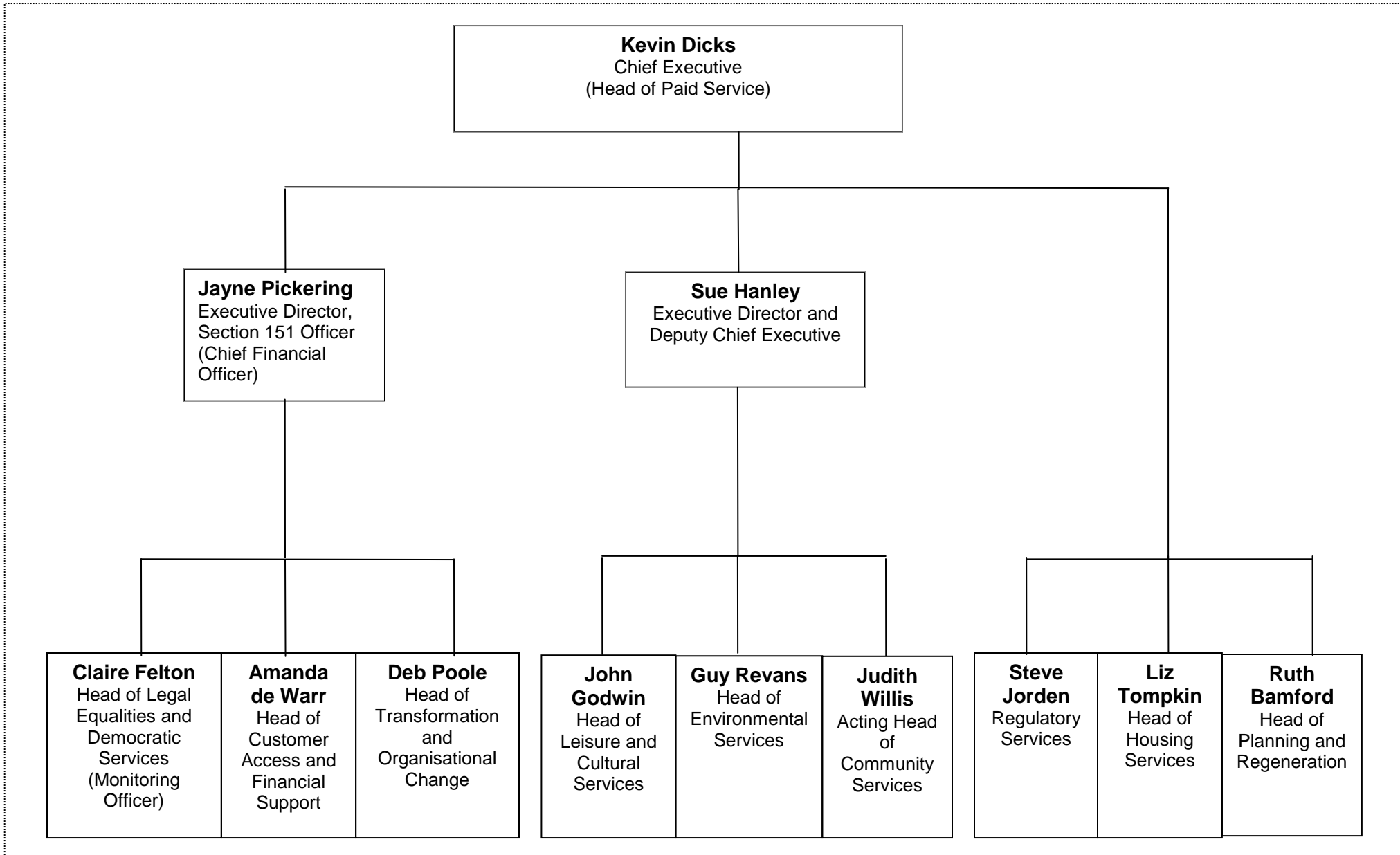


# Bromsgrove District Council and Redditch Borough Council May 2014



**Jayne Pickering  
EXECUTIVE DIRECTOR**

**Head of Legal, Equalities &  
Democratic Services**

- Professional Legal Advice & Services
- Election & Electoral Services, Periodic Electoral Review
- Democratic Services & Member Support
- Monitoring Officer Role, Probity & Standards
- Governance
- Advice to Parishes
- Member Development
- Equalities & Diversity
- Civic Support (RBC)

**Head of Business  
Transformation and  
Organisational Development**

- I.C.T.
- Business Development
- E Government
- Web Development
- *Land and Property Gazetteer / GIS / Street Naming and Numbering*
- Transformation, Business Process Re-engineering and Lean Systems
- Information Management
- Freedom of Information, Data Protection, Records Management
- Organisational Development (including Workforce Planning and Succession Planning)
- Training & Development (*strategy*)
- Health and Safety
- Human Resources

**Head of  
Customer Access and  
Financial Support**

- Benefits Services
- Corporate Fraud
- Financial Services
- Income
- Internal Audit
- Procurement
- Property, Assets and Facilities Management
- Revenues Services
- Customer Service Centre
- One Stop Shops
- Cashiers
- Customer First
- Customer Access and Customer Engagement
- Reception Services
- Complaints

**Sue Hanley**  
**EXECUTIVE DIRECTOR / DEPUTY CHIEF EXECUTIVE**

**Head of Leisure and Cultural Services**

- Leisure/Sports Centres/Dual Use Facilities
- Sports and Recreation Development
- Arts Development
- Children & Young People, Play
- Health Education/Interventions
- Parks and Open Spaces
- Allotments
- Museum
- Events
- Community Centres
- Theatre
- Countryside Centre
- Sponsorship

**Head of Environmental Services**

- Refuse & Recycling
- Waste Management, Policy, Promotion, Management
- Car Parks/Civil Enforcement Parking
- Street Scene / Street Cleansing
- Grounds Maintenance/ Landscaping
- Highways
- Cesspools/Sewers
- Public Conveniences
- Fly Tipping, Bill Posting
- Abandoned Vehicles
- Engineering Design
- Street Naming and Numbering (*operational*)
- Cemeteries / Crematorium
- Land Drainage

**Head of Community Services**

- Community Cohesion (Older and Young People) / Social Inclusion
- Community Safety
- Anti Social Behaviour Team
- CCTV & Lifeline Operation & Development
- Voluntary Sector & Community Networks, Grant Aid
- Transport
- Community Transport / Dial A Ride
- Bus Passes / Concessionary Fares
- Grant Aid
- Housing Strategy and Enabling
- Private Sector Housing
- Disabled Facilities Grants
- Shopmobility
- Children's Centres

**Kevin Dicks  
CHIEF EXECUTIVE**

**Head of Regulatory Services**

- Environmental Health / Protection / Enforcement
- Public Health & safety
- Food Safety
- Licenses (all)
- Pest & Dog Control
- Travellers

**Head of Planning and Regeneration**

- Strategic Planning (Planning & Local Development Framework)
- Development Control (*including Planning Enforcement*)
- Building Control
- Land Charges
- Emergency Planning / Business Continuity
- Conservation
- Tree Officers (TPO's)
- Economic and Tourism Development (including Business Centres and Markets)

**Head of Housing**

- Housing Revenue Account activities including DLO for Housing
- Homelessness
- Capital Improvements
- Housing Options
- Housing Performance and Database
- St David's House
- Right to Buy